

Media Relations

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**FOR IMMEDIATE RELEASE**

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**PSE&G Prepared for This Week's Hot Weather**

(Newark, N.J. – July 5, 2016) With temperatures expected to be in the 90s this week, Public Service Electric and Gas (PSE&G), New Jersey's largest utility, is monitoring weather conditions and has additional personnel on hand to handle any power interruptions as a result of the high temperatures. The utility's call centers also have extra personnel on duty to speak with customers, and additional appliance service technicians are scheduled to assist with air conditioner repairs.

"We prepare for summer all year long by replacing and reinforcing electric circuits and other equipment, using helicopters to inspect our high-voltage transmission lines, and conducting employee training and summer readiness drills," said John Latka, PSE&G's senior vice president-electric and gas operations. "Although we expect to have no problem delivering the additional power our customers will need to stay cool, we are keeping a close eye on the weather and will have the personnel on hand to respond to any outages."

The demand for electricity on Wednesday is forecasted to be 8,937 megawatts, with power demand potentially increasing each day that temperatures remain in the 90s. PSE&G's all-time summer peak was 11,108 megawatts, set on August 2, 2006.

To report power outages or downed wires, call PSE&G's Customer Service line at 1-800-436-PSEG. Also, customers can report outages online by logging into *My Account* at pseg.com. To report power outages via text message, and receive outage updates by text and email, sign up for [MyAlerts](#). The utility's mobile-friendly website includes an "Outage Map" that is updated every 15 minutes and displays the location and status of power outages in PSE&G's service area.

If experiencing difficulties with central air conditioning units or other appliances, PSE&G customers can schedule a WorryFree\*\* repair service appointment online by logging in to *My Account*, or call 1-800-436-PSEG (7734).

Customers can save energy and money by following a few easy and inexpensive tips.

1. Seal holes and cracks around doors and windows with insulation or weather-stripping.
2. Don't cool an empty house. Set your thermostat higher when you are away.
3. Don't cool unused rooms. Close the vents and shut the door.

4. Ceiling fans cool fast and cost less than air conditioning.
5. Operate appliances in the morning or evening when it is cooler outside.
6. When washing dishes or clothes, run full loads.
7. Wash laundry in cold water.
8. Close blinds and draperies facing the sun to keep out the sun's heat.
9. Replace air filters monthly. Dirty filters make your air conditioner work harder.
10. Use a microwave or crockpot instead of the oven. They won't heat the house.

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*Public Service Electric and Gas Company (PSE&G) is New Jersey's oldest and largest regulated gas and electric delivery utility, serving nearly three-quarters of the state's population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Incorporated (PSEG) (NYSE:PEG), a diversified energy company.*

*\*\* PSE&G WorryFree services are not the same as the utility services provided by PSE&G's regulated gas and electric delivery utility. PSE&G WorryFree services are only available to customers located in PSE&G's service territory. Similar services can be provided by service companies other than PSE&G. A list of those service companies may be available from public listings, including telephone directories. Customers are not required to purchase PSE&G WorryFree services to receive safe, adequate, and proper utility service.*

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